



Consumer Complaint Form

Personal Information

Full Name: _____
Last *First* *M.I.*

Address: _____
Street Address *Apartment/Unit #*

City *State* *ZIP Code*

Home Phone: _____ Alternate Phone: _____

Email _____

Complaint _____

Subject of Complaint

Loan Officer Name _____ Company Name _____

Supervisor: _____

Work Location: _____ Email: _____

Work Phone: _____ Cell Phone: _____

Details of Complaint

IF you contacted a
Government
Agency

Agency Name *Phone*

Address: _____
Street Address

City *State* *ZIP Code*

Phone: _____ Date: _____

**Desired
Resolution:**

Capital Mortgage Consultants Inc. Privacy Policy

We collect nonpublic personal information about you from the following sources:

- ◆ *Information we receive from you on applications and other forms;*
- ◆ *Information about your transactions with us, our affiliates, or others; and*
- ◆ *Information we receive from a consumer reporting agency.*

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law.

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

Capital Mortgage Consultants Inc. Policy

- *We cannot act as a court of law or as a lawyer on complainant's behalf.*
- *We cannot provide legal advice.*
- *We cannot become actively involved in complaints that are in litigation or have been resolved by the courts.*

Once you complete the Complaint Form please mail it to the following address;

***Capital Mortgage Consultants Inc.
4040 Civic Center Dr. Ste. 200
San Rafael, CA 94903
Attn: Complaint Dept.***